

Low Incidence Needs Team

Hearing Impairment – Care and Maintenance of Audiological Equipment

Radio Aid Checks

1 Make sure receivers are attached to the Hearing Aid (HA) or Cochlear Implant (CI). Place the radio aid around your neck and position it approximately six inches from your mouth. Turn on the transmitter and speak normally. Listening through the stetoclip or headphones; can you hear clearly?

YES

It is important to listen to the full hearing aid system through earmoulds (with the stetoclip) to identify problems. Check full systems by moving outside the room and requesting a response from the user. Remember to check each side separately for bilateral aids or implants. Transmitters can be fully charged in two hours.

NO

2 Ensure the transmitter is facing forward, not obstructed and attached within six inches from your mouth. Can you hear clearly?

YES

Ensure the transmitter is positioned with the screen facing forwards to enable full access to the microphones.

NO

3 Try connecting the receivers using the connect function on the transmitter screen. Can you hear clearly?

YES

Receivers can go on either side (L and R does not make any difference.)

NO

4 If receivers attach to the aid with a shoe, check is working by swapping to the other side and listening to the full system. Can you hear clearly?

YES

Spare shoes are available in the office audiology cupboard. Batteries need to be changed quite frequently.

NO

Please contact Jenni Devine to organise replacements or repairs for transmitters or receivers, email jennidevine@gateshead.gov.uk or call 0191 433 8748.

Audiological equipment should be checked daily.